

## Nice Rentals FAQ's

(rue du Pont Vieux apartment)

FREQUENTLY ASKED QUESTIONS:	ANSWERS:
What does the price include?	The price includes rent, bills, one set of towels & linen (per person) and end of stay cleaning. (Each person is given one bath towel and one hand towel included in the price).
Will someone meet us at the apartment?	Yes, we have a management company who will meet you on arrival and deal with any questions you have during your stay
Is the apartment noisy?	The apartment is situated in the heart of the Old Town which can be particularly busy, especially in peak season. The streets around the apartment are very narrow so the noise does travel and you can often hear people if they are shouting or talking loudly. We do however have double glazing in the lounge, kitchen and twin room which helps enormously. You won't hear loud music from clubs or bars as we don't have any situated directly below us or next to us. The noise is mainly from people talking as they go past and the bins being emptied in the morning. The surrounding area is pedestrianised so you should not get any noise from traffic.
Is there parking included or nearby?	As the apartment is situated in a pedestrianised area you cannot park directly outside and there is no parking included with the apartment. There are however parking places available on the nearby roads and a number of public car parks in the area. We have had guests stay before with a car and they always managed to find somewhere to park it, but you may need to pay for this. If you decide to book, we can send you a link to a local website that lists all the car parks in Nice, including a list of prices.
Can we have an extra set of towels or linen?	Yes. There is an extra charge for this (to cover laundry costs). So please let us know on the booking form if you require extra sets and we will confirm the price.
How big is the apartment?	The apartment is about 53 metres squared.
What time can we 'check in' and 'check out'?	Check in time is after midday. Check out time is before 11am
How far is the beach from the apartment?	About 5 minutes walk
Is the beach in Nice sandy?	No the beach in Nice has pebbles not sand. There are however other beaches along the Cote d'Azur with sandy beaches. There are large parts of the beach in Nice which are free but you can also pay (in the summer months) to hire a lounge and umbrella for the day in one of the many beach bars/restaurants.
Is there a safe available?	No
Do we need insurance?	Yes, you are responsible for taking out your own comprehensive travel insurance before you arrive to protect yourselves and your personal possessions. It is mandatory that you have third party personal liability insurance.
What payment methods do you accept?	Bank transfers (euros or sterling), cheques (euros or sterling), PayPal transfer
Do you have airconditioning in the apartment?	No, but we do have a stand along fan you can use and there are 6 very large windows in the apartment.
What floor is the apartment on?	The apartment is on the 3 <sup>rd</sup> floor. The stair case is very wide (unlike most in the Old Town) and there is no lift.
Is there heating in the apartment?	Yes, the apartment has central heating
Is there a cot available?	We can arrange a cot for you for a small additional charge. Please let us know if your require this when booking.
Do you take booking for less than one week?	Yes, we have not set arrival and departure date and the minimum night stay is 3 nights.